Centre for Inclusive Policy

**Process documentation of Disability Certificate**

This project was owned and documented by-

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FOREWORD

This piece of work and report is a sequel to our earlier effort on Aadhaar enrolment for children with moderate to severe multiple disabilities. This is best read as a follow on to the report mentioned above.

This report would complete the need for statutory enrolments to avail benefits and rights for children with Disability. As and when other such similar new enrolments are announced, we will document them to complete the series. We would like the whole beneficiary community benefit from our experiences and hopefully make life easier for them. We believe this would be helpful, particularly to the parents who struggle to deal with such bureaucratic challenges amidst the care giving responsibilities they render.

# 1 Introduction

## 1.1 Identification

This document is identified as the Centre for Inclusive Policy process documentation of project undertaken for enrolment of Disability Certificate of persons with mental/intellectual disability.

## 1.2 Scope

This document provides guidance to the organisation, schools, parents, guardians, caregivers and individuals on how to apply for disability certificate esp. for children with mental/intellectual disability by enumerating the steps, procedure, policies and other information connected to it.

## 1.3 Purpose

The purpose of this document is to describe the relevance of Disability Certificate, the steps involved in enrolment, the challenges involved in the process, post enrolment scenario and its usage. This guide refers to the relevant legislation, policies and primary data collected during the project and walks through it step-by-step to help understand it. It is intended to help the organisations, schools, parents, guardians, caregivers and individuals to facilitate the process.

## 1.4 Document Organization

This document is organized into the following sections:

- Section 1 defines the purpose and scope of this document
- Section 2 provides introduction, purpose and aims of CIP and summary of projects undertaken.
- Section 3 describes disability certificate, process on enrolment of disability certificate, medical boards, places of getting the certificate and other connected issues.
- Section 4 carries various Acts, Policies, Schemes, and Documents as Annexure.

# 2 Centre for Inclusive Policy

## 2.1 Introduction

The Centre for Inclusive Policy (CIP) is a division of Snehadhara Foundation established in January 2018 to work for social inclusion of the marginalised section of the society specifically focusing on intellectually disabled given its experience in dealing with this population. CIP will endeavour to achieve this through research, advocacy on rights, legislation, legal policy across sectors, basic legal education and creates awareness among the society on general laws and policy. This will be augmented by engagements with the target community through workshops, seminars, discussions and publications.

## 2.2 Purpose

The purpose of Centre for Inclusive Policy is that with the passage of the Rights of People with Disability Act, the government will now begin fleshing out the policy, rules and notifications for implementation of the act. They will depend on expert organisations to help them frame these to cover the 21 disabilities listed in the act. Given Snehadhara unique strength of understanding the needs and working with children having multiple disabilities, often between moderate to severe, we feel duty-bound to engage in this space to constructively aid the government in formulating a set of guidelines that will enable and empower children.

## 2.3 Aims

The Centre for Inclusive Policy (CIP) aims at germinating policy in these areas which are niche, new and complex. It aims to:

- Promote social inclusion of the marginalised section of the society through advocacy on rights, legislation, and policy across sectors and basic legal education.
- Create awareness among the society on general laws and policy by process of intervention in the community through workshops, seminars, discussions and publications.
- Assemble a body of relevant knowledge and thought through specific research to progressively mould policies in this space
- Create an ecosystem that enables access to rights defined by the act and other legal provisions

## 2.4 Summary of project undertaken

### 2.4.1 Disability Card enrolment of children enrolled in Snehadhara Foundation

| | |
|---|---|
| Children enrolled in Snehadhara Foundation | 37 |
| Children who had their Disability Cards | 13 |
| Children without Disability Cards | 23 |
| Parents who participated in the process | 06 |
| Successful Assessment done for | 04 |
| Time taken to complete this in days | 24 |

The representation is a work in progress and data is of pilot phase with six children out of twenty-three enrolled at Snehadhara Foundation and do not have a disability certificate. Out of 6 children, successful assessment is complete for 4 children, 1 is under process and 1 holds a disability certificate under mental retardation disability.

# 3 Disability Certificate, Enrolment of disability certificate, medical boards, places of getting the certificate and other connected issues.

## 3.1 Disability Certificate

Disability certificate is an identity document issued by the appropriate authority to a person with disability detailing the nature, type and extent of the disability. The certificate is issued after examination by an authorised medical board. The certificate is required to avail facilities, schemes, concessions and benefits under various policies of government.

## 3.2 Issuing Authority, Registering Authority and Medical Boards

As per Rule 17 of The Rights of Persons with Disability Rules, 2017 read with Section 57 (1) The Rights of Persons with Disability Act 2016, a medical authority or any other competent authority notified to issue disability certificates is the issuing authority or certifying authority.

This act has to be read in conjunction with the Persons with Disability Act 1995 (PWD) and Government order issued under the Persons with Disability Act, 1995 for the state of Karnataka by the state Government in the year 2001. Rule 4.1 and Rule

4.2 of Implementing rules of Person with Disabilities Act, 1995 states that a disability certificate will be issued by a medical board duly constituted by the Central government or State governments. The state governments were bestowed with the duty to constitute a medical board consisting of at least three members, out of whom at least one shall be a specialist in the particular field for assessing locomotors, visual, including low vision, hearing and speech disability, mental retardation and leprosy-cured, as the case may be.

The Medical Boards are categorised:

- Primary Health Centre constitutes one person medical board: They can certify for disabilities which are visible like Amputation, Lost sensation due to permanent paralysis and Blind by Birth. The appointed government doctor can certify and then it has to be registered with District Disabled Welfare Officer (DDWO).
- Taluk/Block medical board which is constituted by the Administrative officer of Taluk, Concerned specialist and a physician. It can certify for disability related to Ortho, MR, Blindness, Leprosy, Mental Illness and multiple disabilities. The certificate issued has to be registered with DDWO.
- District medical board which is constituted by the district surgeon/Medical Superintendent/ Head of the institution, Concerned Specialist and a physician. This board can certify for hearing impairment, orthopaedic disability, blindness/low vision, mental retardation, mental illness and any other disabilities. The certificate issued has to be registered with DDWO.
- State medical board which is constituted by Medical Superintendent/Head of Institution, concerned specialist and a physician.

Under the PWD Act, 1995, State Government of Karnataka has created following medical boards for issuing disability certificates:

1. Victoria Hospital, KR Market
2. K.C. General Hospital, Malleshwaram
3. Bowring Hospital, Shivaji Nagar
4. NIMHANS, Hosur Road
5. Jayadeva Hospital, Jayanagar
6. Sanjay Gandhi, Byrasandra (This is not functioning currently)

7. Government Hospital, Jayanagar
8. Government Public T.B. Hospital, Indiranagar
9. ESI Hospital, Rajajinagar
10. Hospitals which comes under BBMP.

DDWO (District Disabled Welfare Officer) is the registering authority. After the certificate is issued by the medical board, he counter-signs it and makes an entry into the register. No supporting documents are required while getting the certificate signed by DDWO. It is under the Department for Empowerment of Persons with Disability and Senior Citizens, which comes under the Secretary, Women and Child Development. They are responsible for implementing all schemes related to Persons with Disability. (http://www.karnataka.gov.in/welfareofdisabled/Pages/Organisation-Chart.aspx)

As per the government order issued by the State government of Karnataka in the year 2001, **NIMHANS, Hosur Road and Government TB Hospital, Indiranagar** are the medical boards issuing certificates exclusively for MR, MI and Intellectual disabilities. All the above details are under PWD Act of 1995. A government order has been issued in Karnataka notifying the same. No government orders have been issued under the RPWD Act, 2016 till date. Therefore, the procedure established under the 1995 act is followed.

### 3.3 Enrolment process of disability certificate

Disability Certificate is a pre-requisite in availing government schemes and the upcoming plan of issuing Unique Disability ID (UDID) to persons with disability mandates disability certificate. When CIP searched for past efforts and experiences in the enrolment for children with intellectual/mental development delays, nothing was found. CIP set out to put together a knowledge and process document for persons with disability which would help in making the process easy.

The disability certificate enrolment of 6 children enrolled in Snehadhara Foundation with multiple and severe disabilities were undertaken as an experiential project by CIP. The project was done in collaboration with National Institute of Mental Health & Neuro Sciences, Bangalore (NIMHANS). NIMHANS OPD days are from Monday to

Saturday 8:00 am to 4:30 pm. Assessment in Department of Child and Adolescent Psychiatry (CAP) happens on Monday through Friday.

### 3.3.1 Step by step process of the enrolment as we experienced:

1. Identification of the medical board: It is important as only a hospital or an institute notified by the appropriate government is authorised to constitute a medical board. Every hospital cannot constitute a medical board. Refer to point 3.2 for medical boards in Karnataka. Given our children profile, we identified NIMHANS as it is the only institution, for the time being, in Bangalore which can assesses children for Autism and intellectual disabilities. The other hospitals deal with the visible forms of disability like physical, hearing, speech and visual impairments.
2. Registration at NIMHANS: The first step is to register at NIMHANS.
    a. This happens at the block opposite to NIMHANS OPD.
    b. The registration charge is Rs. 20. Post registration they will schedule an appointment for Evaluation. If the children are already registered with NIMHANS then registration can be skipped. There is an online registration portal in NIMHANS for OPD, so that can also be availed. Here is the link http://nimhans.ac.in/online-appointments-opd
3. Evaluation: Post registration the children and adolescents have to undergo evaluation and after the evaluation is complete they will go ahead with the relevant Assessments.
4. Assessment: Assessment is based on evaluation and diagnosis of the child. During the assessment process the history of the child/person with disability is discussed. It includes medical history, family history and pre-natal history. Psychologist and Psychiatrist are involved in the process of preliminary assessment. After this the assessment tests are recommended depending upon a case to case.
    a. The whole process of assessment is a time taking process takes up to 5 to 6 hours to complete.
    b. It may also take more than one visit to NIMHANS in order to be complete.

c. If the file is not opened with NIMHANS then one has to visit F15 for getting it done. There you will have to fill a form with basic details of the child/person with disability.

5. Post assessment, the assessment report is submitted to the medical board for approval and once approved the disability certificate is issued within three weeks.
    a. As per rule 18 of the Rights of Persons with Disability Rules, 2017, the medical authority has to issue the certificate of disability within a month from the date of receipt of the application. The application, as per rule 17 clause 2 of Rights of Persons with Disability Rules, 2017, has to be supported with proof of residence, 2 recent passport size colour photograph and Aadhaar number or Aadhaar enrolment number.
    b. The medical authority shall issue a permanent disability certificate in cases where there are no chances of variation of disability over time in the degree of the disability or issue a temporary certificate indicating the period of validity in cases where there is any chance of variation over time in the degree of the disability.
    c. The validity of temporary certificates has been fixed for a period of five years post which reassessment is required. This has been issued by the Ministry of Social Justice and Empowerment, Government of India, in Guidelines for Evaluation of Various Disabilities and Procedure for Certification issued in 2001.
    d. Assessment of autism and certification is done as central government notified tool of ISAA (Indian Scale for Assessment of Autism). The disability certificate is issued in the same format but a letter is attached to it certifying Autism.
6. Collection of certificate: Post assessment, the parents may come and collect the certificate from NIMHANS. It is not necessary for the parents to be accompanied by the child while collecting the certificate.

7. To register the certificate with the disability welfare officer. Deputy Director, Dept. of Women and Child Development, Near Kidwai Hospital, Hosur Road, Bangalore-29. Contact no- 080-26577411.

### 3.4 Challenges

1. Lack of single window system for registration, opening of file and appointment is a challenge. Due to this multiple visits to multiple counters and multiple blocks has to be made.
2. The waiting time for the evaluation and assessment process of the children/adult with mental/intellectual disability is excessive at every process.
3. Lack of process to complete the evaluation and assessment in a single appointment.

### 3.5 Recommended Approach

1. We recommend that parents/legal guardian of the person with disability having mental/intellectual disability does the enrolment. The process requires a lot of information regarding the history and medical background of the person/children.
2. Identify the nearest medical board. There are few medical boards which does assessment for specified disability. (Refer to Section 3.2)
3. Check the process and days of enrolment with the medical board. If it is NIMHANS then please refer to Section 3.3.
4. Please make proper arrangements for the day as it 5 to 6 hours long process. Carry your food, medicine, water and other essentials.
5. The NGO or any other organisation taking up the initiative should Share the importance of enrolling a disability certificate to the parents/guardians and list out few benefits to them.
6. Parents or the person accompanying the child/adult should be patient through the process as you may need to visit multiple departments for various assessment tests and these tests depend on case to case. Also, you may be required to visit multiple times for the assessment.

7. Post Assessment, the certificate is issued within three to four weeks. This certificate has to be registered with District Disability Welfare Officer. This may take up to an hour depending upon the rush.

### 3.6 Benefits of Disability Certificate

**A disability certificate has several benefits few of which are mentioned below:**

1. Under section 80U of the Income Tax Act, 1961 individuals or persons with disability are categorized into two types:
    - **Person with disability:** A person with disability means the person is suffering from at least 40% of a disability. If an individual has at least 40% of a disability then he is eligible for a deduction of Rs. 75,000.
    - **Person with severe disability:** A person with disability means the person who is suffering from at least 80% of a disability. If an individual has severe disability (i.e., 80% or more of a disability) then he is eligible for a deduction of Rs. 1,25,000.
2. Section 80 DD of Income Tax Act, 1961 provides for any individual who is a resident of India can claim deductions for expenses made for disabled dependents (the dependent must not have claimed deduction under section 80U). The dependents can be a spouse, son/daughter (any child), parents, brother/sister (siblings). The expenses covered are medical treatments, nursing, training, rehabilitation, premium for a specific insurance policy etc. Individuals or persons with disability are categorized into two types:
    - **Person with disability:** A person with disability means the person is suffering from at least 40% of a disability. If the dependent has at least 40% of a disability then individual is eligible for a deduction of Rs. 75,000.
    - **Person with severe disability:** A person with severe disability means the person who is suffering from at least 80% of a disability. If the dependent has severe disability (i.e., 80% or more of a disability) then individual is eligible for a deduction of Rs. 1,25,000.

3. There are education, social security, health, rehabilitation and employment schemes of Central Government as well as State Government. These schemes are criteria and eligibility dependent and are updated and notified on Ministry of Social Justice or the concerned ministry for persons with a disability at both centre and state (See Annexure 1)

# 4 Annexure 1

## 4.1 Acts, Rules and Guidelines

### 4.1.1 The Rights of Person with Disability Act, 2016

https://drive.google.com/open?id=1tGrdeEMhyVdpNDj6xPyjlEZp8hBZ661g

### 4.1.2 The Rights of Person with Disability Rules, 2017

https://drive.google.com/open?id=1BPP9_LmbfldsX4EjyH-bPtefZmMUxTa7

### 4.1.3 Persons with Disability Act, 1995

https://drive.google.com/open?id=1r5IEAEiVycsnb7L_9kbvguzPntcqd0e1

### 4.1.4 Karnataka State Government Order under PWD Act, 1995

https://drive.google.com/open?id=1A69RNi-1uznivXaqPNXqQdziMx0-NkW2

### 4.1.5 Autism assessment and certification guidelines

https://drive.google.com/open?id=1z_6U9_guQ42_7YuEkZj8Pxp48XTrtVGN

### 4.1.6 Assessment tool and certification guidelines for disabilities under RPWD Act, 2016

https://drive.google.com/open?id=1yJcTwidA2YIB5NueeM95M_lJbV8vN6YT

### 4.1.7 Guidelines for Conducting Written Exams of PWDs

https://drive.google.com/open?id=1b5dn-aIAI3zyCROIOUoMhsIXJZgHlxIu

### 4.1.8 Other guidelines by Department of Empowerment of Persons with Disabilities (Divyangjan)

http://disabilityaffairs.gov.in/content/page/guidelines.php#dc

### 4.1.9 Annual Report 2017-2018 Department of Empowerment of Persons with Disabilities (Divyangjan)

http://disabilityaffairs.gov.in/upload/uploadfiles/files/Annual%20Report%202017-18%20(E)(1).pdf

## 4.2 Disability Card Format

https://drive.google.com/open?id=10trxjQ6q-8OCdpzk-42qEU6-9ffW7FLn

https://drive.google.com/open?id=1BrkfFzEPEisKdU2qDk37_p2dC_9uEt7X

## 4.3 Government Schemes

### 4.3.1 Karnataka State Policy on Disability

http://welfareofdisabled.kar.nic.in/state_policy.asp

### 4.3.2 Karnataka State Government Disability Compendium 2007

https://drive.google.com/open?id=15PfeVR6VUINrDh0TlpUCP4BFmrChHW0e

### 4.3.3 Schemes on Education

http://welfareofdisabled.kar.nic.in/schemes_state_education.asp

### 4.3.4 Schemes on Employment and Training

http://welfareofdisabled.kar.nic.in/schemes_state_employment.asp

### 4.3.5 Schemes on Rehabilitation

http://welfareofdisabled.kar.nic.in/schemes_state_rehabilitation.asp

### 4.3.6 Schemes on Social Security and other schemes

http://welfareofdisabled.kar.nic.in/schemes_state_social_security.asp

http://welfareofdisabled.kar.nic.in/schemes_state_other.asp

### 4.3.7 Central Government Schemes

http://welfareofdisabled.kar.nic.in/schemes_central.asp

### 4.3.8 National Trust Schemes

https://drive.google.com/open?id=1xxxeVi2JQidY9070x5kdHDW-oB1oe3eV

### 4.3.9 National Policy on Disability

https://drive.google.com/open?id=12_6V9BNQGpMVzzkC7-iNkr4_7vsEIXbz

### 4.3.10 Central Government Schemes for PWDs Compendium 2016

https://drive.google.com/open?id=1czafIqquN8FLkA5N4-WexTz-Q2O_l1JD

### 4.3.11 UN Convention on Rights of Person with Disability

https://drive.google.com/open?id=182-acFN1UEEbOiUuT0qEXPNV5wzhfT_8

# 5 Annexure 2 – Parents Feedback

## 5.1 A-Parent 1

1. Visit the NIMHANS OPD counter to collect the registration slip. There is a separate counter if online registration is done. Show the SMS received after registration online at the counter. Need to specify about child and adolescent psychiatry department.
2. Opposite to OPD counter, gate no. 2 is CAP department. There again you have a counter. Need to give the OPD registration slip there. Number will be provided for the visit.
3. Then enter the evaluation room and meet the junior doctor.
4. When you enter the CAP unit there is a counter for token. Waiting in the Q provide the slip in the counter with RS. 10/-. They will take the slip and ask you to wait in the waiting hall. The name of the child will be called.
5. Then filling the history of the child. Child is also required for observation by the junior doctor. They will ask for all the history from birth. Fill up the form (done by Dr. Preeti)
6. Filled form is send to the physician for physical examination. It is checking on height, weight, heart beat and pulse of the child.
7. Then the papers are sent back to the junior doctor after the physician work.
8. With all these papers we are supposed to get the file done. This is done on the first floor in the CAP unit itself. We need to pay RS. 50/- for the file. Then the NIMHANS registration card is provided with the UID number.
9. With the card, waited at the waiting hall. Then got the chance to met psychiatrist Dr. Raghav who prescribed certain medicine for the child and advised to take it for 2 months which will help him calm.
10. Send back to Dr. Preeti for assessment date to be fixed. She wanted the assessment date to be fixed because all the 3 reports done before showed different diagnosis. So they wanted to rule out on the percentage of autism, ADHD and MR if any and also wanted to conduct the IQ test. They feel the diagnosis were not same because it depends on how the child performs at that point. So the assessment date was fixed on 14th July 2018.

## 5.2 L-Parent 2

1. Reached Hospital at 10.00 am
2. Collected the screening registration slip from the counter.
3. Met the reception and given the registration slip.
4. Waited for 10-15 minutes, and then was by called Dr. Nithya, we were taken inside for about 30-45 minutes and discussion about the child's history and medical history was done.

## 5.3 S-Parent 3

1. As we have already done the registration online before visiting to the hospital, we just collected the Screening Registration Slip at online registration counter.
2. Then submitted the SRS at Psychiatry Department reception to consult with Doctor.
3. Then Psychiatry Dr. recommended consulting with Dr. Nitya.
4. We have an appointment date on 5th July. Submit the appointment letter at reception. Then consult with Doctor at CAP 221. She advised us to make the Hospital file in F15. Then consult with Psychology Doctor and then again meet with another psychiatry Doctor. A total of 3 doctors were consulted.
5. Doctor asked some genuine questions from caring stage to delivery and asked some questions when child was 1 year old and further to that period.
6. Asked details subject when child got admitted in Narayana Hrudayalaya for his problem and put an eye over each report for his treatment
7. Took a detail report about child's ancestors.
8. Both psychologist and psychiatrists were involved in the tests. Psychologist Doctor was only trying to keep in touch with the child mentally and emotionally and psychiatry Doctor was asked all types of medication had done during child's treatment and now if any. Physician Doctor had checked the child's health w.r.t. physical fitness.
9. The assessment on 5th July (first visit) was not complete, so we got another appointment date on 7th July 2018. On that day, we were asked some genuine question by the Doctor and done one physical assessment and concluded the process of assessment. The certificate can be collected from NIMHANS in 3 weeks time.

## 5.4 D-Parent 4

1. Day One: Need to book an online appointment OR can be done within Nimhans premises with a fee of Rs. 20. I went alone to talk to Dr. Nitya. I spend around half hour with her discussing the whole history of child since birth. Then she gave me an appointment for the assessment on 12th July, 2018.
2. Day Two (12th July 2018): Took the letter issued by Dr. Nitya and registered Child's assessment in the reception of OPD. Then there was 3 round of assessment with different doctors. As I had requested Dr. Nitya to complete the whole process of assessment in one single day, she had done the necessary arrangement. I am very thankful to Dr. Nitya. After 3 weeks I need to go alone and get the Certificate
3. During the assessment process, need to discuss the whole history of the patient. This will be done by a Junior doctor. All the discussion details will be written down in a questionnaire. Later the same document will be discussed by a senior doctor where he will examine the criticality of the patient and mentions in the same document. Later Dr. Nitya will ask few questions to parents and enters the same in the Disability Certificate (Which is small yellow covered book). Later this will be send to higher officials to be signed as this process will be approximately 3 weeks where we can go and collect the Certificate.

## 5.5 K-Parent 5

1. We went to Adult Wing OPD and requisitioned child's existing file.
2. Dr. Nitya went through existing file of the child from 2010-2012.
3. We were sent to the Dept. Of Psychiatric Social Work (different building) for the evaluation; Dr. Vignesh met us, asked us to wait for our turn, and left. We waited in his office for our turn.
4. Dr. Vignesh reviewed Kartik's file and asked as to why we had come, as the existing certificate was already valid. The existing certificate had been issued by the Sanjay Gandhi Institute of Trauma and Orthopaedics in 2009, (issuing psychiatrist was Dr. R. Anand).

5. Dr. Vignesh directed us to Dr. Shanivaram Reddy, Asst. Prof. Dept. of Psychiatric Social Work who reviewed the certificate and confirmed that Kartik's existing certificate was valid. He then went to explain what we needed to do vis-a-vis legal guardianship, health insurance, etc.

## 6 Annexure 3 – Table (Enrolment done by parents)*

| S.No | Name | Visits | Time Taken in Evaluation/Assessment | Place | Diagnosis | Challenges |
|---|---|---|---|---|---|---|
| 1 | E | 1 | 6 hours | Victoria Hospital, Near City Market, Fort Road, Halsurpete, Nagarathpete, Bengaluru, Karnataka 560002 | Mental Retardation (MR) | Waiting Time |
| 2 | Y | 1 | 4 hours | Victoria Hospital, Near City Market, Fort Road, Halsurpete, Nagarathpete, Bengaluru, Karnataka 560002 | Mental Retardation (MR) | None |
| 3 | S | 3 | 7-8 hours | NIMHANS, Hosur Road, Near Bangalore Milk Dairy, Bengaluru | Mental Retardation (MR) | None |
| 4 | SR | 2-3 | 7-8 hours | NIMHANS, Hosur Road, Near Bangalore Milk Dairy, Bengaluru | Mental Retardation (MR) | Waiting Time |
| 5 | C | 2-3 | 7-8 hours | NIMHANS, Hosur Road, Near Bangalore Milk Dairy, Bengaluru | Mental Retardation (MR) | Waiting Time |
| 6 | K | 1 | 6-7 hours | Sanjay Gandhi Institute of Trauma and orthopaedics, Byrasandra, Behind Nimmas Hospital, 1st Block, Jayanagar East, Bengaluru, Karnataka 560011 | Intellectual Impairment with Autistic Features | NA |
| 7 | P | 2-3 | 7-8 hours | NIMHANS, Hosur Road, Near Bangalore Milk Dairy, Bengaluru | Mental Retardation (MR) | None |
| 8 | D | 1 | 7-8 hours | NIMHANS, Hosur Road, Near Bangalore Milk Dairy, Bengaluru | Down Syndrome | Waiting Time |

*Out of 13 parents 8 has shared the information regarding the disability certificate of their child.